



PRESENTATION PACK

THE RESTAURANT OFFERS A MEMORABLE VENUE FOR
Tour Groups / Private Functions / Birthdays/Parties / Corporate Events
Product Launches / Charity Events / Bands & live music / Auctions



Situated in cave below Marine Drive Hermanus,
Between the Marine Hotel and Old Harbour

G.P.S. S 34° 25' 09", E 19°

Email: bookings@bientangscave.com

Tel: 028 312 3454

TOUR GROUPS AND FUNCTIONS

All Groups / Events & Exclusive Functions are tailored to suit your requirements. Extra charges will be incurred for special events / private functions / exclusive events / private areas.



You can rest assured that your celebration will be well organised with efficient service, accompanied by our Award winning wine list and great food, our spectacular venue offers a unique experience in every respect.

SEATING

- Bientang's Cave can accommodate up to 160 guests
- The inside area of the Cave can comfortably seat 68 guests with a separate stage for bands, main wedding tables, exhibitions etc.... or 84 guests including the stage area for seating
- 80 -90 guests on the outside wooden deck
- 24 - 32 guests on the outside lower VIP deck
- 40 seated guests at the oyster bar or more standing guests for welcome drinks and canapés
- We have 48 x 4 seaters = 192 and 12x2 seaters = 24

SITE INSPECTIONS

Should you wish to view the venue prior to an event **please** email us to arrange a site inspection. Please complete the booking procedure and be sure to supply us with as much information as possible prior to the site inspection.

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Tel: 028 312 3454



EXCLUSIVE VENUE HIRE

The exclusivity charge is subject to season, date, duration, event type and requirements, number of guests and availability factors...

- Individual areas of the restaurant OR the entire restaurant can be hired exclusively
- Area of exclusivity if required
- If welcome drinks and snacks should be served on the rocks down below (this is an exclusivity option)

CONFIRMATION AND BOOKING PROCEDURE

Please provide us with the following information:

- Group name and reference number
- Contact persons name and contact details
- Date, time of arrival and time of departure
- Time restrictions
- Initial guest numbers
- Number of drivers and guides
- Occasion
- Total spend/budget per person
- Menu budget, excluding 10% gratuity
- Set menu selection
- Special dietary requirements
- Beverage allowance and allocated wine/beer/spirit selection
- Special requirements
- Itinerary / run of events if applicable
- Billing method
- Décor - Amount of time required for set up and breakdown
- Entertainment—Has to be arranged
- Hosting groups larger than 80 persons a free form tent is recommended for your own expense
- Groups larger than 80 persons may incur extra charges for hiring

HOURS

Functions/groups and exclusivity hours by arrangement—departure by 11pm.
Up to midnight a surcharge will be implemented.

General trading hours: Daily from 11am and last reservations in by 7:30pm for early dinners with our kitchen orders closing by 8pm.

OYSTER BAR ON THE ROCKS AT THE WATERS EDGE

With waves crashing metres away this area truly offers a spectacular venue for:

- Welcome drinks & snacks, created in accordance to your budget, group size & preferences
- Live music or background music using speakers can be co ordinated at an extra charge
- Tide and weather permitting
- An additional charge to the exclusivity fee to have a bar set up and/or seated dining facilities available

STAGE

A wonderful stage located inside the cave with picturesque lighting is available for:

Speeches Live bands Main tables (12 pax) Exhibitions etc

DÉCOR & HIRING

- Bientang's Cave offers the use of lanterns, ashtrays, ice buckets, heater and lap blankets.
- For up to 80 pax this includes our current glassware, cutlery, crockery & staff. For more than 80 pax any additional staff/crockery etc that needs to be hired in, will be added to the clients account.
- Cost of damages to venue, crockery, glassware etc will be charged to clients account.
- We need to know what and how much décor you intend to utilise – what you require from us and what you are personally planning on bringing in.
- Our staff will assist with general restaurant set up, but should you require assistance with set up of your décor an additional set up fee will be charged.
- Should additional time be required for the set up and break down it will be charged accordingly.
- All décor & hiring must be removed from the venue, no later than 10h00 the day following the function.
- A late charge of R2000.00 per hour will be billed to the contract holder i.e. the signatory to this contract.
- Should any additional extras need to be hired to facilitate your event this will be an additional charge.

BEDOUIN TENTS (OPTIONAL EXTRA)

- Free form Bedouin tents (stretch tents) offer a spectacular backdrop for any function. With fairy lights surrounding the tent for added atmosphere and lights cascading over the rock face and ocean, creating a surreal ambiance.
- Tents may be required in the case of bad weather, should the group be larger than 70pax
- Tents can be set up over the outside deck, Vip area, oyster bar and or stairs.
- Bientang's Cave will assist you in the hiring and erection of these tents.
- Please do note additional time and surcharges may be implemented according to the date, time and set up/break down required.



Cave Menu



STARTER SELECTION

Snoek Pate

Home-made snoek pate served with apricot and onion jam, crackers and seed loaf.

OR

West Coast Mussels

Fresh mussels steamed in a delicate white wine and herb cream sauce.

OR

Village Style Greek Salad

Tomato, cucumber, green peppers, red onions and olives dressed with an oreganum vinaigrette and topped with Danish Feta.

MAIN SELECTION

Grilled Line Fish **OR** Beef Fillet

Served with Mediterranean Vegetables and Roast baby potatoes with lemon and garlic butter

OR

Cape Malay Chicken and Prawn Curry

Served with rice and sambals, a crisp poppadum and tomato & onion salsa

OR

Spinach & Ricotta Ravioli

Served on a Pomodoro Sauce, topped with Parmesan cheese.

DESSERT

Dessert Duo Chocolate Brownie and Malva Pudding

served with Vanilla Ice Cream

Sub total R465.00 per person

Including 10% (R46.50) gratuity @ R511.50 per person

Exchange dessert

Vanilla ice cream & choc flake

Sub total R438.00 per person

Including 10% (R43.80) gratuity @ R481.80 per person

Alternative starters may be changed and the price will be adjusted accordingly...

Groups of 20 or more are restricted to a choice of 2 main courses

Prices are market related and therefore subject to change.
Reservations made in advance will receive an updated invoice should any changes have occurred.



Experience Menu



STARTERS

Sharing on the table per 4 people

Chilled Sea Food Platter

Oysters, marinated mussels, smoked salmon, snoek pate and prawn tails brown seed loaf and rosemary crackers

Greek Salad Village style

Tomato, cucumber, green pepper, red onions and olive, oreganum vinaigrette and topped Danish Feta.

MAINS SELECTION

Grilled Line Fish

OR

Beef Fillet

Served with Mediterranean Vegetables and Roast potatoes, lemon and garlic butter sauce

OR

Cape Malay Chicken and Prawn Curry

Served with rice and sambals, a crisp poppadum and tomato and onion salsa

OR

Spinach & Ricotta Ravioli

Served on a Pomodoro Sauce, topped with Parmesan Cheese

DESSERT

Dessert Duo Chocolate Brownie and Malva Pudding

served with Vanilla Ice Cream

Sub total R512.00 per person

Including 10% (R51.20) gratuity @ R563.20 per person

Exchange Dessert

Vanilla ice cream & choc flake

Sub total R485.50 per person

Including 10% (R48.55) gratuity @ R534.05 per person

Sharing Platters

May change and the price will be adjusted accordingly.....

Charcuterie Platter or Mezze Platter

Groups of 20 or more are restricted to a choice of 2 main courses

Prices are market related and therefore subject to change. Reservations made in advance will receive an updated invoice should any changes have occurred.



PAYMENT POLICIES AND PROCEDURES

- Prices are vat inclusive, however a 10% gratuity will be added to all bills
- A 50% deposit will be required to confirm a reservation
- Full payment is required 7 days prior to the function date
- Final numbers must be confirmed 7 days prior to function date
- Please email the deposit slip with reference number as proof of payment and confirmation
- We accept all major credit cards & EFT, NO checks or foreign exchange is accepted.
- Prices are market related and therefore subject to change. Reservations made in advance will receive an updated invoice should any changes have occurred.

BANKING DETAILS

Bientang Se Grot (PTY) LTD Standard Bank Hermanus
Acc No: 082 251 525 Branch Code: 05 03 12 00

Please email proof of payment with Ref. Number to:

bookings@bientangscave.com Please c.c. admin@bientangscave.com Tel: 028 312 3454

VAT NO: 4100151036

CK REGISTRATION: 2022/748756/07

Bientang Se Grot (PTY) LTD trading as Bientang's Cave Restaurant & Wine Bar

Situated in a cave, Below Marine Drive, 100m from Old Harbour, Hermanus

P.O. Box 261 Hermanus 7200

bookings@bientangscave.com

www.bientangscave.com



Date: 26 July 2023

To Whom it May Concern

Confirmation of Standard Bank Account

This letter serves to confirm that the below customer holds a valid bank account with Standard Bank.

Account details:

Account holder: BIENTANG SE GROT(PTY)LTD

ID/Reg Number: 2022/748756/07

Account type: CURRENT

Account number: 08 225 152 5

Branch: HERMANUS

Branch code: 312

SWIFT code: SBZAJJ

Date account opened: 10 July 2002

This letter is given without responsibility and does not give rise to any obligations or liability on the part of the bank and/or its officials.

Yours Sincerely

Standard Bank of South Africa

CANCELLATION POLICY

We may impose a cancellation fee in the event of cancellation before the date of anticipated function. The fee will depend on the nature of the reservation, the length of notice of cancellation before date of the function, the reasonable potential to find alternative clients for the reservation and the reason for cancellation. No refunds on deposits in the event of cancellation for already ordered Special-Order Goods. No cancellation fee will be charged if the cancellation is due to the hospitalisation or death of the person for whom the reservation was made.

No verbal cancellations of bookings will be accepted

- All cancellations to be sent via email — bookings@bientangscave.com
- 7 Days prior confirmed date 15% of final bill
- 2 Days prior confirmed date 30% of final bill
- 1 Day prior to confirmed date 50% of final bill
- In the event of a no-show or cancellation on day 100% of final bill — subject to negotiations.
- Bientang Se Grot (PTY) LTD reserves the right to cancel any binding reservations, in its sole discretion due to circumstances beyond our reasonable control.

TERMS AND CONDITIONS OF SERVICES

We endeavour to ensure that the highest standards are adhered to in the preparation and cooking of our foods for function attendance's consumption.

We are open to receive any legitimate/honest complaints from function attendances subject to the following:

The function attendant shall be provided with a menu with regard to every meal provided to them at least two weeks before the time of anticipated function. This is to ascertain whether or not the food may contain any ingredients that the guest is allergic to. The function attendant accepts that the business cannot be held liable for any harm that the function attendant may have incurred due to failure to supply the business with adequate information in this regard.

The Function attendant shall immediately submit to the business a reminder of any product that is found to be harmful or defective in any way. This should be done within 24 hours of discovering the defect or harm, whichever might be the case. This should include any medical reports of the incidence if applicable.

DELIVERY

Notwithstanding anything to the contrary Bientang Se Grot (PTY) LTD to provide services shall in all cases be subject to the following:

(a) Whilst date of services are given in good faith and we will use every endeavour to comply therewith, no responsibility can be accepted for any loss or damage incurred by the Customer on account of any delay in the provision of services arising out of any circumstances beyond our reasonable control, which circumstances will include, but in no way be limited to:

- any delays in the supply of goods by our Suppliers which cannot be directly or indirectly attributed to them;
- if the balance of the purchase price/services fee payable on delivery/date of reservation of services is not paid on date of anticipated delivery/reservation of services.

Visitors should take note that Bientang Se Grot (PTY) LTD can accept no liability if the premises / services being provided doesn't adhere to their expectations due to the following:

- Weather conditions preventing the visitor to use premises to its full potential;
- Closing of restaurant due to unforeseen inclement weather.
- Services or ancillary services for instance WI FI not being available due to any circumstances beyond our reasonable control; for instance a brake down or interruption of service due to the responsibility of the service provider;

All visitors to the property are hereby advised and accept that, should they fail to adhere to the instructions provided by the business or act in any improper manner, accidents may occur, and neither, Bientang Se Grot (PTY) LTD, nor its staff or employees will be held liable for any injury, death, theft, loss or damage, of whatsoever nature, to the person or property of any such visitor if aforesaid injury, death, theft, loss or damage was caused due to circumstances beyond our reasonable control.



BIENTANGS RESTAURANT AND WINE BAR

P O BOX 261
Hermanus
7200

25 July 2023

Dear Sir/Madam

BIETANGS RESTAURANT AND WINES – POLICY NO: HIC 0000-17711

We refer to the above policy, and confirm the following:

PUBLIC LIABILITY AND UMBRELLA LIABILITY AND TOP UP COVER

INSURANCE COMPANY:	HIC INSURANCE COMPANY LIMITED
POLICY NUMBER:	HIC 0000-17711
Renewal Date:	01 NOVEMBER 2023

PUBLIC LIABILITY - LIMIT OF LIABILITY PER LOSS:

General: Public Liability:	R1 008 772
Work Away:	R1 008 772
Products Liability:	R1 008 772
Pollution Liability:	R1 008 772
Employers Liability:	R1 008 772
Spreading of Fire:	R 504 386
Umbrella Liability:	R19 166 667

EXCESS:

General:	R2 500
Work Away:	R2 500
Products Liability:	R2 000
Employers Liability:	R2 000

DESCRIPTION OF BUSINESS SHOWN ON POLICY: RESTAURANT

We trust you find all to be in order, and should you have any further queries, please do not hesitate to contact our offices.

Yours faithfully

Oscar Tondorf
Commercial Underwriting

INTERNATIONAL AWARDS



29TH INTERNATIONAL AWARD FOR TOURIST, HOTEL & CATERING INDUSTRY
MADRID 2004



30TH GOLDEN AWARD FOR TOURIST, HOTEL & CATERING INDUSTRY
MADRID 2005



31ST INTERNATIONAL AWARDS FOR TOURIST, HOTEL & CATERING INDUSTRY
MADRID 2006



24TH INTERNATIONAL AWARD FOR FOOD AND BEVERAGES
PARIS 2004



35TH INTERNATIONAL AWARD FOR BUSINESS, LEADERSHIP & PRESTIGE
BRUSSELS 2005



NEW MILLENNIUM AWARD OF EXCELLENCE IN PRODUCT & SERVICES
MADRID 2008



LUXlife—Best Seafront Restaurant & Bar 2022 / 2023



24th
INTERNATIONAL AWARD
FOR
FOOD & BEVERAGES

Paris 2004



29th, 30th & 31st
INTERNATIONAL AWARD
FOR
TOURIST, HOTEL & CATERING

Madrid 04, 05, 2006



35th
INTERNATIONAL AWARD
FOR BUSINESS LEADERSHIP &
PRESTIGE

Brussels 2005



New Millennium Award
INTERNATIONAL AWARD OF
EXCELLENCE
IN PRODUCT & SERVICES

Madrid 2008



NATIONAL AWARDS



RASA TOP 100 RESTAURANT AWARDS - 2013 / 2014 / 2015 / 2016 / 2017 / 2018 / 2019 / 2022

RASA ROSETTA BEST ALTERNATIVE / INTERNATIONAL RESTAURANT IN S.A. 2015

RASA ROSETTA AWARD OF SERVICE & APPRECIATION 2015 / 2016 / 2017 / 2018 / 2019 / 2022

For serving the South African Restaurant Industry for more than 20 years

RASA SPAR NEIGHBORHOOD AWARD FINALIST FOR SERVICE EXCELLENCE - 2019

RASA ROSETTA AWARD OF SERVICE EXCELLENCE 2015 / 2016 / 2017 / 2018 / 2019 / 2022

RASA AWARD FINALIST FOR SOUTH AFRICA'S BEST RESTAURANT 2015— 2022

RASA AWARD FINALIST FOR SOUTH AFRICA'S BEST EXPERIENTIAL RESTAURANT 2018

RASA AWARD TOP WINNER FOR SOUTH AFRICA'S BEST EXPERIENTIAL RESTAURANT 2017/2019/2022

RASA TOP RESTAURANT CEO AWARD 2022

RASA ROSETTA AWARD 2022

RASA FINALIST IN TOP RESTAURANT AWARD 2022

RASA LONG SERVICE AWARD 2022

NATIONAL BUSINESS AWARDS - FINALIST FOR ENTREPRENEUR OF THE YEAR 2018 / 2019

FINALIST FOR SMALL TO MED SIZED BUSINESS OF THE YEAR 2018 / 2019

LUXlife—Best Seafront Restaurant & Bar 2022 / 2023

FOOD & HOME -Top 5 Best Restaurants in Hermanus 2022

RESTAURANT GURU - Top 10 Best Seafood in Hermanus 2022

RESTAURANT GURU - Top 10 Pub & Bar in Hermanus 2022

SAWI FINE WINE LIST- PLATIMUM AWARD

DINERS CLUB WINE LIST AWARDS

DIAMOND AWARD 2010 / 2011 / 2012 / 2013 / 2015 / 2016 / 2017 / 2018 / 2019 / 2022

PLATINUM AWARD 2001 / 2002 / 2006 / 2014

GOLD AWARD 2005 / 2007

TOP 100 SA WINE AWARD OF EXCELLENCE & TOP 100 SA WINE GOOD VALUE AWARD 2012

NATURAL WORLD SAFARIS - TOP 10 BEST BAR AWARD WITH VIEWS OF WILDLIFE - 2015

AFRISTAY WRITERS CHOICE – TOP FAMILY FRIENDLY RESTAURANT

BEST FAMILY RESTAURANT WITH SEAVIEWS

TRIP ADVISOR CERTIFICATE OF EXCELLENCE

TRIP ADVISOR CERTIFICATE OF RECOMMENDATION

EAT OUT AWARDS

TOP 500 RESTAURANTS IN SOUTH AFRICA AWARDS

Best outdoor restaurant 2012 / Where to eat Malva pudding 2013 / Seafood Platter guide 2013 / Where to eat in Hermanus 2013 / Seafood for a song 2011 / Best Seaside Dining 2010 / 60 Of The Best Places to Eat Outdoors 2012 /

12 of the Best Restaurants in Hermanus 2017 / 2019

